



# Evidence for Change

## New Solutions from a New College

Launch | Cabinet War Rooms, London | 28 October 2010

Sponsored by:



# The Evidence for Patient Involvement

**Sir Donald Irvine**  
Picker Institute Europe

# Patient involvement: Context

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- The culture change – the impact and consequences of patient autonomy
- The transformative power of the information revolution

# Patient involvement: Context

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- Liberating the NHS: An information revolution
- Liberating the NHS: Greater choice and control
- Liberating the NHS: Transparency in outcomes – a framework for the NHS

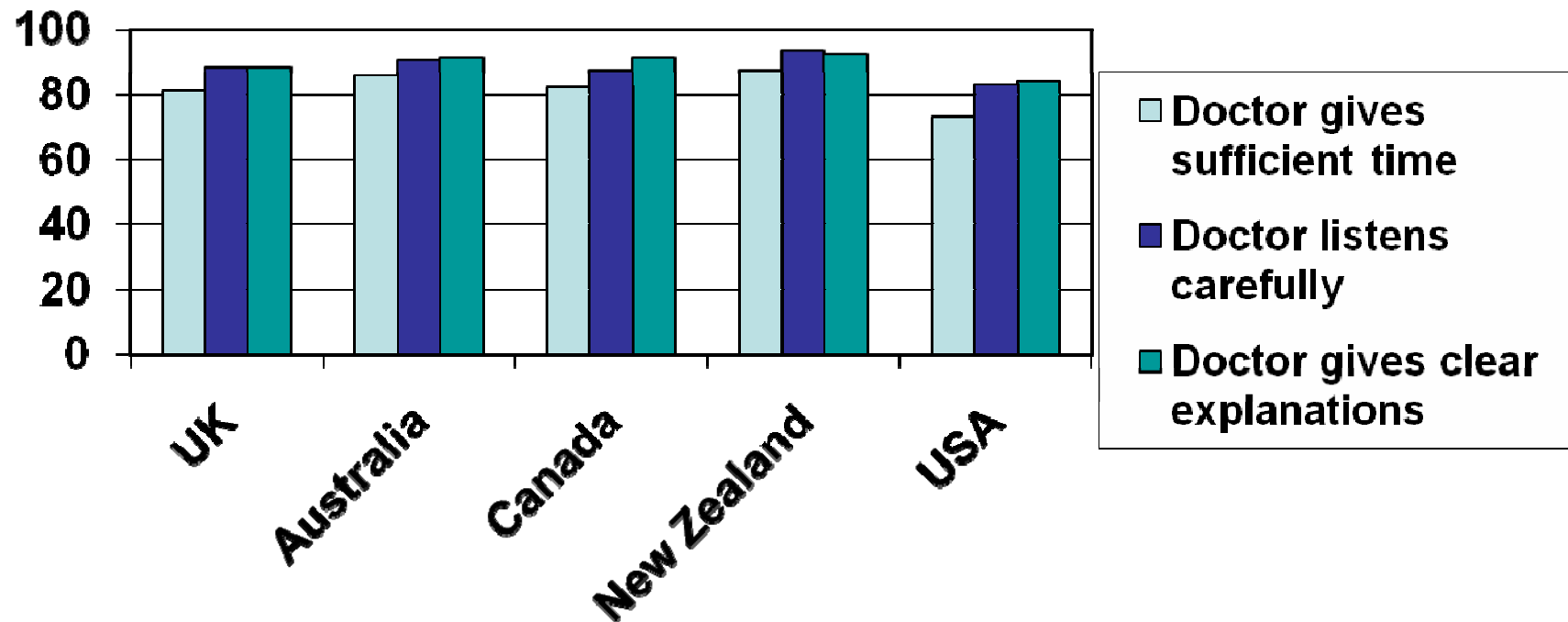
# Patient focused interventions: Evidence review

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- Improving health literacy
- Improving clinical decision-making
- Improving self-care
- Improving patient safety
- Improving access to health advice
- Improving the care experience
- Improving service development

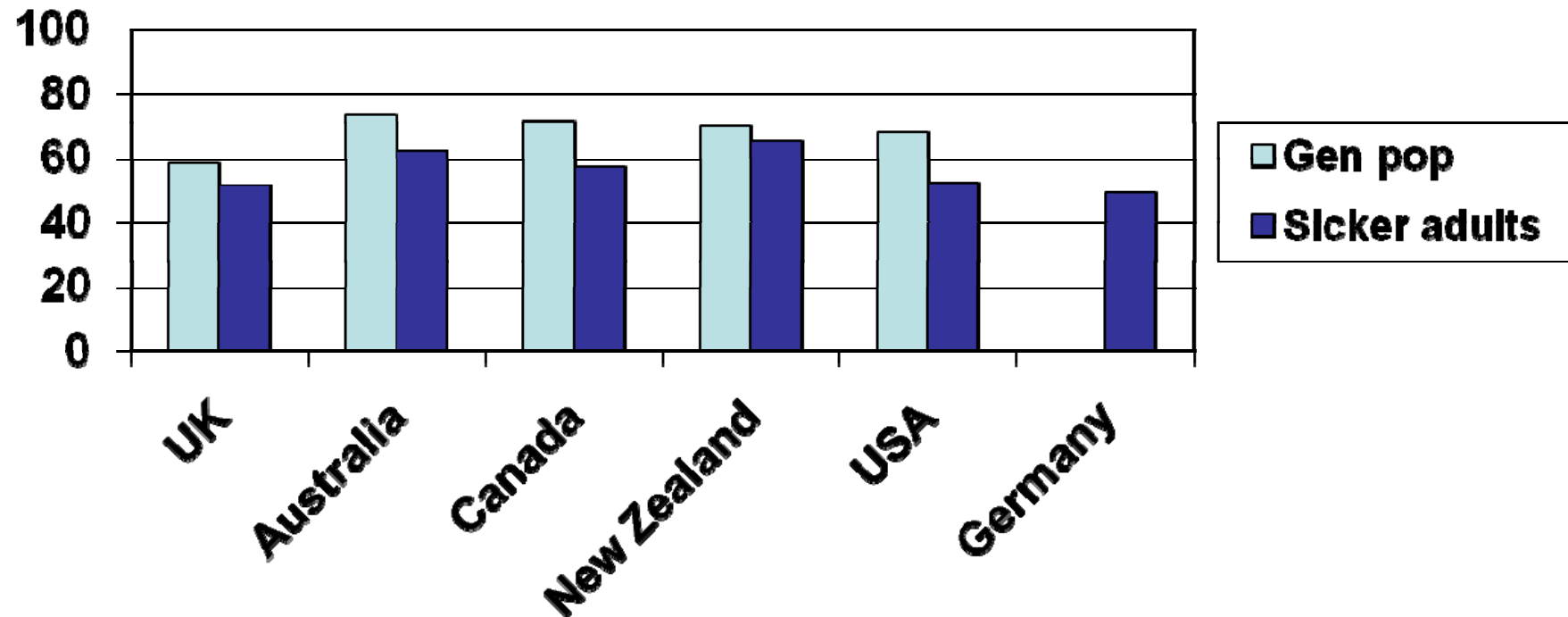
Coulter A. Engaging patients in their healthcare. Picker Institute Europe, 2006

# Doctor-patient communication



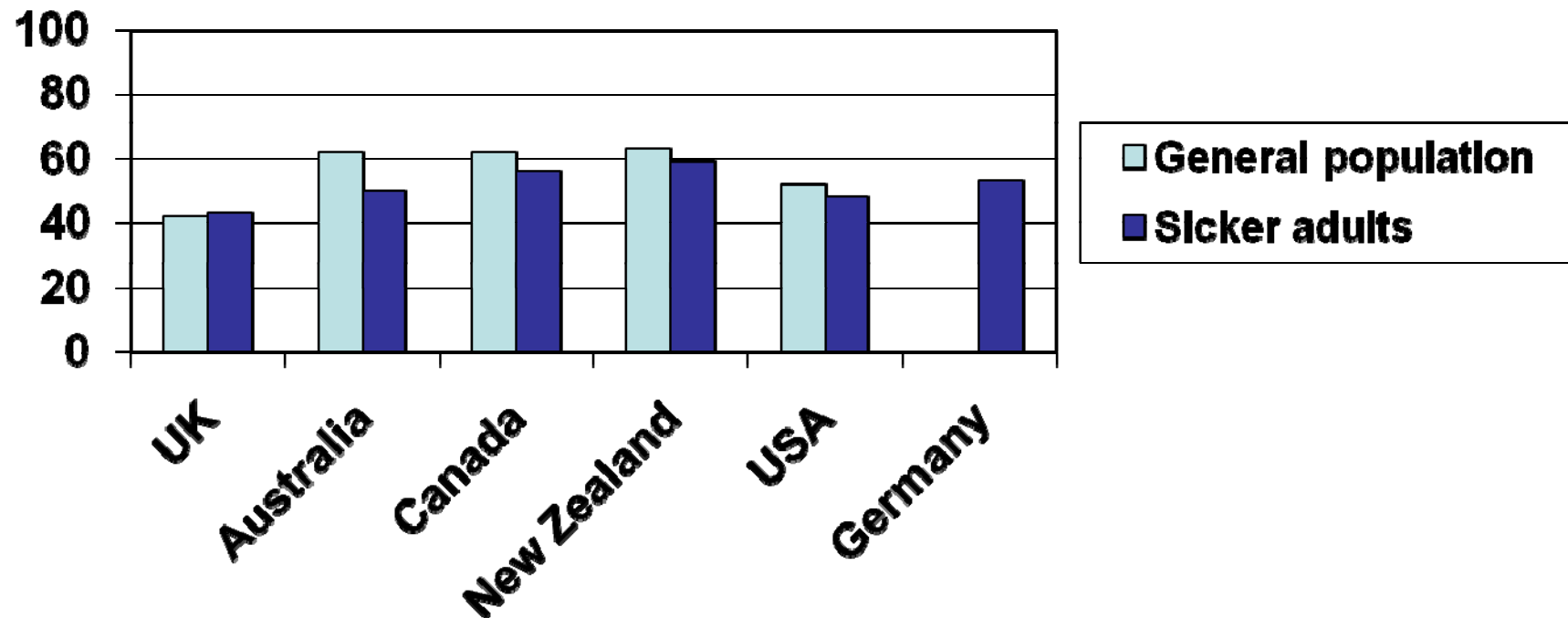
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# Doctor explained medication side-effects



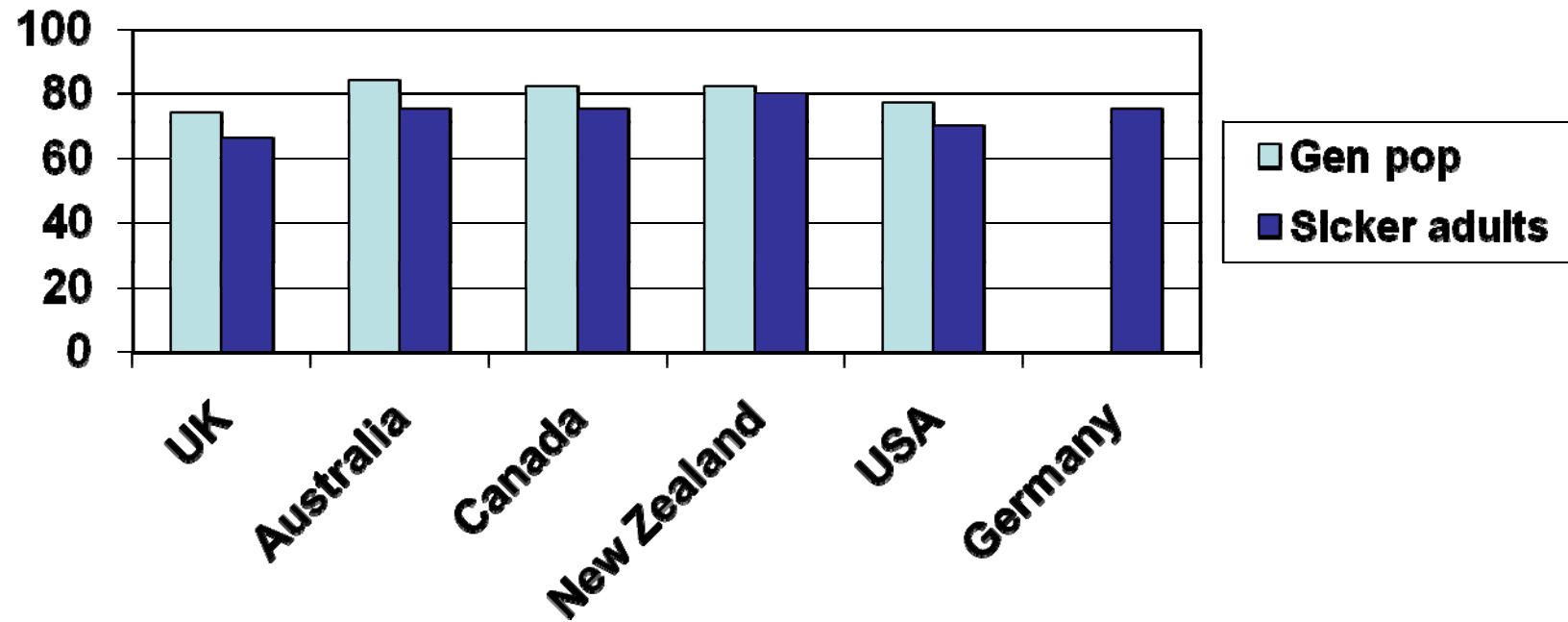
Coulter A. Engaging patients in their healthcare. Picker Institute Europe, 2006

# Doctor always/usually involves patient in treatment decisions



Coulter A. Engaging patients in their healthcare. Picker Institute Europe, 2006

# Doctor gave clear goals and treatment plan



Coulter A. Engaging patients in their healthcare. Picker Institute Europe, 2006

# Trust in Doctors

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- **GMC survey 2010**

Whilst 86% of respondents were confident in their doctor's knowledge and skills, more than 1 in 10 (14%) said they were not confident about the last doctor they saw.

- **National GP survey 2009**

Of the 1.6 million people asked how they would rate their confidence and trust in their doctor, just over two thirds were definitely trusting and just under one third had only limited trust or no trust at all.

# Trust in Doctors

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- A 2005 MORI survey in England showed that 9 in 10 members of the public thought that doctors' competence should be checked regularly.
- They most wanted evidence that their doctors are up-to-date, about their doctors' success rate with treatments and whether doctors' received high ratings from their patients.

# College of Medicine: A Challenge

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To create a safe but creative environment in which the public and healthcare providers can explore difficult and sensitive issues in a productive way. For example:

- To help professionals and managers understand and willingly accept the full implications of patient autonomy
- To show why patients should accept responsibility for the impact of their lifestyle choices on their health
- To ensure that patients experience of healthcare is always optimal

Donald Irvine, Picker Institute Europe 2010